

Krista Mohn

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Management Qualifications Summary

Dynamic, management and animal industry professional with 12 years of experience, in both animal and non-animal related positions. Proven success and ability to implement business practices at multiple levels, train new employees and volunteers and adhere to animal care, standards and regulations. Well versed in customer service in fast paced large and small-scale operations. Key skills include:

- Cross functional team management
- Employee training
- Animal handling and care
- Client and Customer relations
- Profit and Loss management
- Budgeting and Accounts Receivable

Professional Experience

Buc-ee's

June 2016 – Present

Warehouse Associate

- Oversee intake of inventory \$2k-\$7k in value per day
- Ensure correct rotation of product on an hourly basis to ensure product maximization
- Trained new employees to adhere to corporate protocols in cash handling
- Customer service liaison for 50-60 customers per day

Alpha and Omega Services

June 2015 – May 2016

Support and Trooper

- Worked closely with law enforcement agencies, Mall Security to ensure safety and security of patrons and guests at The Woodlands Mall, and The Cynthia Woods Mitchell Pavilion
- Managed daily operations, care of animals, and adherence to standards and regulations
- Ensured horses are cared for appropriately; Maintained equipment on property
- Assisted in situations that may be too dangerous for horses such as heavy traffic
- Assisted with paperwork for human resources

Enterprise Holdings Incorporated

Oct 2013 – June 2015

Assistant Manager

- Managed \$6 million per year branch with staff of 12
- Oversaw daily operations at Will Clayton location - estimated annual revenue of \$3.2m with nine employees while maintaining Customer Satisfaction level at an average of 94% "Completely Satisfied"
- Established satellite branch at Robbins Chevrolet – grew branch to 50 cars within 3 months
- Achieved Multiple Awards including:
 - President's Award
 - Car sale lead MVP
 - Personal sales ESC 2 months (2 times)
 - Insurance sales ESC (employee sales comparison – ranking system)
 - Second in Regional Performance for all Manager Trainees (2 times)
- Trained new employees for all positions in branch

Asset Campus Housing

May 2011 –Jan 2013

Resident Director

- Signed 88 leases out of 356 total signed on a 400 unit property during second leasing season (Nov '11 – August '13)
- Secured 40 leases during my first leasing season (May '11 – August '11)
- Planned and executed 3-5 events for all residents each month including community service projects such as toy donations and food drives
- Trained new employees and helped multiple managers to familiarize them with the property and procedures
- Assisted during two property "turns" working with vendors to ready approximately 300 units within 2 weeks including coordinating with multiple vendors regularly during turn and throughout the year

Education

Texas A&M University

Bachelor's Degree in Animal Science Minor in Business

2013